

We are Citizens Advice Oxfordshire

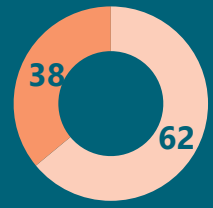
In 2018- 2019 we gave advice to
24,500 people
about
73,000 issues
Most people have on average 3 issues



We deliver advice to some of the most vulnerable members of our community

38%

have a disability or long term health condition.



Our value to the public



£35 million

million

in wider economic and social value



£19,000

Value added by our volunteers each week



£9 million

Income gained through our advice



We managed over
28,400
cases face-to-face



We handled over
12,300
phone calls



87%
of issues resolved

19%

We have seen an increase in health issues raised



667
volunteers



52
paid staff



Our volunteers contributed almost
2,700 hours per week

Our Impact

2018/19

03444 111 444

www.caox.org.uk

